Hollingshead Barrett Eye Center
SurgiCare Center of Idaho
LaserCare Center of Idaho

BILLING POLICY AND INSURANCE INFORMATION

The doctors and the staff at Hollingshead Barrett Eye Center and companies are committed to providing the best possible care for our patients. In order to ensure high quality customer service, we would like to inform you of our office billing policies and share some facts about medical and vision insurance.

PAYMENT:
Due to insurance contracts, it is our policy to collect the insurance co-payments, co-insurance and deductible amounts at the time of service. There may be a 3.5% processing fee added to bank card payments. There are no fees if you pay with a check or cash, please note change may not always be available.

For patients without vision or medical insurance coverage, self-pay rates and short-term payment arrangements may be available, but need to be discussed prior to your visit. We utilize text messages for appointment and balance due notifications. Outstanding balances after the second billing statement could generate an automated phone notification of past due balance and may subsequently be sent to an outside billing or collection agency. Short term payment plans may be available upon request.

MEDICAL INSURANCE BILLING:
There are many types of health insurance carriers who provide many different types of medical and vision coverage. Because of this, it is impossible for us to know specific coverage and benefits for all of our patients. This office will do its best to obtain your benefit information while you are here; however, should questions arise regarding your benefits it is best for you to contact your insurance company directly. As a courtesy we will bill any medical insurance we participate with**. In the event the insurance does not pay, the patient is ultimately responsible for the charges.**

Hollingshead Barrett Eye Center and companies are contracted with most medical insurance plans in Idaho, however, we do not participate in vision, Medicaid, work comp or auto insurance plans. Please call us if you have questions or are unsure as to whether or not we are contracted with your individual insurance. It is often best for you to contact your insurance company directly.

Being a contracted provider with an insurance carrier means that our office has agreed to charge the patient a contracted rate for services provided. If our fee schedule is above this amount, we will write off the difference between our fee and the contract rate. In the event we are not contracted with your insurance, we will file the claim and receive payment from them. However, you will be responsible for out of network costs. In these cases, patients may also be responsible for any fees that are considered above “usual and customary” with a non-contracted carrier.

Refraction for Refractive Purposes Fee

A $70 charge for finalizing the refraction exam done for refractive purposes.

Administration Fee

A $20 administration fee will be charged for completion of paperwork not related to care or payment. (i.e., FMLA, disability, etc.)

A $25 fee will be charged for return checks

After Hours Fee
A $50 after hours fee will be charged if visit does not occur during normal office hours. This charge is not usually paid for by insurance companies and patient will be responsible for payment.

No Show/Late Cancellation Fee
A $50 no show or late cancellation fee will be charged if patient does not show for or has not cancelled within 24 hours of the appointment.

FEES FOR SERVICES:
Fees for services are available upon request. Please contact the business office for more information.

Our sincere thanks!
The Staff at Hollingshead Barrett Eye Center, SurgiCare Center of Idaho and LaserCare Center of Idaho

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